Base de Charter Cienfuegos
ALBORAN-BLUESAIL
www.alboran-bluesail.com
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Club Cienfuegos, Punta Gorda, Cienfuegos, Cuba

GENERAL CUSTOMER INFORMATION

Telephone: Office +53 43 556119
Mobile +53 52 858685

Reception: Upon arrival at our base you will be greeted by our staff, then you will receive the documentation of the yacht and all the necessary information about the charter.

Charter Base: You will receive a key to the main door of the charter base to be able to use the showers and toilets during closing hours of the office. Please return this key to a member of the ALBORAN- BLUESAIL team before you leave.

Provisions: You can purchase the supplies for your charter in the marina's store. In case some products you require are not available at this store, we will assist you in finding them in other places in Cienfuegos.

Sailing Tax: Before your departure, you will have to pay a fee to the Cienfuegos Capitanía, called Tourist Tax or Sailing Tax of 12.00 CUC per person per day.

Currency: All payments (in the marina store, for the fuel, the Tax Sailing etc.) will be made in CUC (Cuban Convertible Peso).

Communications: You can communicate with the Cuba ports/marinas via VHF channel 16 or 19A (U.S.), or you can use a public pay phone, for which you must buy a card at local ETECSA office (Cuban Communications Company). The cell phone coverage is good for about 10 miles off the coasts of Cienfuegos, in the area of Trinidad, Cayo Largo and Isla de la Juventud.

Authorities: Whenever you are about to call or leave a marina/port, you must inform the authorities about your arrival/departure. They will come on board to check the yacht's papers, your passports and visas.

Fuel: You will take over the boat with all fuel tanks full, and you must return the boat in the same condition.

Navigational Area: You may only navigate in Cuban national waters (12 mile zone). You are not allowed, under any circumstances, to move outside these boundaries. Upon leaving the marina of Cienfuegos is prohibited to anchor along the coast near Cienfuegos and within the bay. In the east, you may anchor from the *Casilda* area and in the west from *Cayo Guano del Este*. You must observe the restricted military zone to the SW of Cienfuegos.

Navigation during nighttime: Nocturnal navigation is strictly prohibited because of dangerous reefs.

Daily Check of Ship's functions: It is very important to daily check the oil levels, the cooling water levels and the belt tensions of the engines. To maintain a good battery charge, you must have the engines running for at least 2 hours in the morning and 2 hours in the afternoon.

Dinghy: Using the dinghy is prohibited inside the ports/marinas. To do this, you must have a permission of the harbormaster. In the area of the keys, such permission is not necessary.

Buoyage System: Cuba, like the rest of America, is governed by the IALA Buoyage System Region B, as opposed to the European system. Please refer to the nautical charts and the Pilot Book.

Hurricane Season: From June 1st to November 15th is hurricane season in Cuba. During this time is important to stay informed on the weather and to keep in touch with the charter base.

Fishing: This activity is only allowed in certain areas, and before you do it, you must purchase a license.

Persons on board: Only authorized persons are allowed to go on board the yacht. This includes the persons mentioned on the crew list and the nautical staff provided by Alboran-Bluesail. Any other persons must have a permission by the Port Captain.

Tides: The tides change every 6 hours with a stand of 40 minutes. The tidal range is between 1 to 2 feet (30 to 60 cm).

Isle of Youth (Isla de la Juventud): On the Isle of Youth you can only call at the marina of Siguanea. From there you can arrange any trips to the rest of the island.